



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: 20V-796
February 12, 2021

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2016-2021 Seneca and Seneca Prestige motorhomes manufactured with a hydraulic leveling system.

Reason for Recall

The supporting structure for the hydraulic leveling system pump and reservoir may fail. Failure could potentially allow the pump and reservoir to contact the ground, which may result in either a complete separation and/or the possibility of hydraulic fluid loss, increasing the risk of a crash and/or property damage.

Recall Remedy

The supporting structure for the leveling system's hydraulic pump and reservoir requires additional support to prevent failure. **Parts to perform recall remedy are available March 1, 2021.** All pertinent information regarding this recall is available [under the Applications > Recalls section of the website.](#)

What we need you to do

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

VIN

Before placing an order for the Recall Parts Kit, please confirm the unit serial number requires the Recall Remedy, using CASE RECALL LINES in Jayco Partners. The Instructions for the Recall Remedy are available under the Case Recall 20V-796 (US) and 2021-001 (CN) attachments.

Federal law requires the Recall Remedy completed on this unit prior to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Motorized